

AFOLABI ABIOLA ROTIMI

Address: 13, Olawale Dawodu, Off Bank-Olemoh, Surulere, Lagos

Phone: 08022656812

Email: afoo2013.ar@gmail.com

PROFESSIONAL PROFILE

A hardworking, experienced and customer-focused professional with extensive experience in the hospitality, food and beverage, customer service, supervisory and maintaining high standards of professionalism and personal attribute in other to achieve goals multinational standard to achieve excellence objective and goals.

CAREER OBJECTIVES

Steward / Hospitality Objective

To obtain a Steward or Hospitality position where I can use my experience in food and beverage operations, customer service and hospitality to provide excellent guest service, maintain high standards of cleanliness and presentation, support smooth daily operations and contribute to a positive customer experience.

CORE COMPETENCIES

- Food & Beverage Operations
- Hospitality Services
- Stewarding & Guest Support
- Team Leadership
- Communication & Interpersonal Skills

WORK EXPERIENCE

TANTALIZERS FAST FOOD LIMITED — LAGOS | Senior Staff | 2001 – 2004

Job Objective:

To support efficient food service operations by providing quality customer service, assisting with daily shift activities and ensuring that customers receive a positive dining experience.

Key Responsibilities:

- Managed assigned day-to-day shift activities.
- Supported food service operations and customer service.
- Attended to customers and responded to their needs professionally.

Key Strengths Demonstrated:

Customer service, food service operations, teamwork, communication and responsibility.

EKO HOTEL & SUITES — LAGOS

2008 – 2020

Supervisor, Food & Beverage Department Kitchen Steward.

Job Objective:

To supervise kitchen and stewarding operations, ensure high standards of cleanliness, hygiene and food-service support, coordinate staff effectively, and contribute to the smooth and efficient running of the kitchen and hospitality department.

Key Responsibilities:

- Supervised day-to-day activities within the Food and Beverage Department.
- Coordinated staff and supported the smooth running of daily operations.
- Monitored service delivery and ensured customers received professional attention.

Key Strengths Demonstrated:

Professional driving, customer service, reliability, communication, safety awareness and responsibility.

HOSPITALITY / STEWARDING STRENGTHS

With previous experience in the food and beverage and fast-food sectors, I am well suited for Steward, Hospitality Assistant, Food Service Assistant and related positions.

I can contribute effectively in areas such as:

- Supporting food and beverage service
- Assisting guests and customers
- Maintaining cleanliness and orderliness
- Supporting restaurant and hospitality operations

FLAMINGOS HOTEL & SUITES — LAGOS

2021 – 2025

Supervisor, Food & Beverage Department Kitchen Steward.

Job Objective:

Manages daily kitchen sanitation, equipment maintenance, and stewarding staff, ensure clean tableware, proper chemical usage, and coordinate workflow between culinary and service teams..

Key Responsibilities:

- Supervise daily activities of kitchen stewards, dishwashers, and pot-washers.
- Create shift schedules, rosters, and manage attendance.
- Train new crew members on proper chemical handling, equipment care, and washing techniques.

Key Strengths Demonstrated:

Strong team leadership, strict hygiene and safety enforcement, efficient inventory management

HOSPITALITY / STEWARDING STRENGTHS

With previous experience in the food and beverage and fast-food sectors, I am well suited for Steward, Hospitality Assistant, Food Service Assistant and related positions.

- Supporting food and beverage service
- Directs daily shift operations for kitchen stewards.
- Maintaining cleanliness and orderliness
- Motivates the team during busy service hours.

EDUCATION

LAGOS STATE UNIVERSITY (LASU), OJO, LAGOS
B.Sc. Business Administration 2010 – 2014

WEST AFRICAN SENIOR SCHOOL CERTIFICATE
WAEC / GCE 2002

PROFESSIONAL / ADDITIONAL TRAINING

EDUCATIONAL INSTITUTE — SPIRIT OF HOSPITALITY PROGRAMME 2008

PERSONAL SKILLS

- Efficient communication and interpersonal skills
 - Professional driving skills
 - Ability to work effectively as part of a team
 - Strong networking and relationship-building skill
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PERSONAL INFORMATION

Date of Birth: June 7, 1978

Gender: Male

Marital Status: Married

Nationality: Nigerian

State of Origin: Lagos State

Languages: English and Yoruba

REFERENCES

Mr. Abdul Razaq Afolabi
 Tel: 08023377551

Mr. Adewunmi Muritala
 Tel: 08020700260