

ANTHONIO ANTHONY

Contact

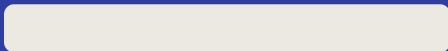
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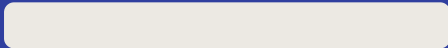
Zone 4 Behind Abuja Academy,
Up market Masaka New Karu L
GA

Skills

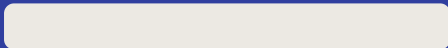
Team Work 100%



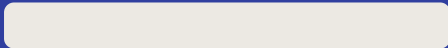
Time Management 100%



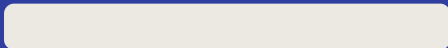
Good Communication and
people Relations Skills 100%



Good Spoken and Written in
English and Hausa. 100%



Good Experience in Data
Collection Applications and
Softwares like: ODK, Kobo
Collect, Tiphones,
Leadsquare, Metabase,
Microsoft, Excel, etc 100%



OBJECTIVE

Seeking a challenging and dynamic role within a fast-paced organization where I can effectively leverage my skills, experience, and problem-solving abilities to drive meaningful results and contribute to overall business success. I am eager to take on new responsibilities, adapt to evolving environments, and consistently deliver high-quality performance. I am particularly motivated to join an organization that fosters innovation, encourages continuous learning, and supports professional growth. With a strong commitment to personal and career development, I look forward to contributing positively to team objectives while expanding my knowledge and capabilities over time.

EXPERIENCE

FLEXI MICROFINANCE BANK

Field Recovery Officer

August
2026 -
Present

We Conduct field visits to customers with outstanding loan repayments and follow up on delinquent accounts.

- Engage customers professionally to negotiate repayment plans and secure timely loan recoveries.
- Maintain accurate records of customer interactions, payment commitments, and recovery activities.
- Handle customer inquiries and resolve repayment-related issues while maintaining professionalism.
- Follow up consistently on assigned accounts to improve repayment rates and reduce portfolio delinquency.
- Collaborate with the collections and credit teams to achieve recovery targets and maintain a healthy loan portfolio.

| Abuja,
Nigeria

ROSABON FINANCIAL SERVICE

Sales/ Wealth Management Executive

Identified and acquired new clients for salary loans, personal loans, business loans, and investment products.

Built and maintained strong relationships with individual and corporate clients to drive customer retention and referrals.

Conducted financial needs assessments and recommended suitable loan and investment solutions.

Generated leads through cold calling, referrals, corporate visits, networking, and digital marketing.

Prepared and presented loan and investment proposals to prospective clients.

Guided clients through the application, documentation, and onboarding process.

Collaborated with credit and operations teams to ensure timely loan processing and disbursement.

Achieved and exceeded monthly sales and portfolio growth targets.

Cross-sold financial products to existing customers to increase revenue and customer lifetime value.

Ensured compliance with company policies, regulatory requirements, and Know Your Customer (KYC) procedures.

Maintained accurate records of client interactions, sales activities, and pipeline using CRM tools.

Provided after-sales support and resolved customer inquiries to enhance client satisfaction.

July

2026 -

August

2026

ELKRIS BIOHEALTH NIG LTD

Contact Center portfolio Agent

We Attend to inbound and outbound customer calls professionally.

Educate customers about Elkris products, especially their health benefits and usage.

Follow up with existing customers to maintain good relationships and encourage repeat purchases.

Generate and manage customer portfolios/leads for sales conversion.

Resolve customer complaints, inquiries, and product concerns politely and efficiently.

Record customer interactions and update customer information accurately.

Meet daily or weekly sales and customer engagement targets.

Promote new products, offers, and company campaigns.

Build trust and maintain a positive image of the company.

FAIR MONEY MICROFINANCE BANK

Collection Specialist

I work as a Collection Specialist at FairMoney Microfinance Bank, where I manage loan recovery, engage with clients, and help maintain healthy credit portfolios

Contacting customers/debtors to remind and demand payment of overdue loans, negotiating full or partial repayment plans including timelines, clearly communicating the consequences of non-payment, and providing payment disclaimers along with available payment options.

May

2026 -

July

2026

March

2024 -

April

2026

Federal Government investments Program (Survival Fund)	
Field Recovery Agent	2019 -
All eligible traders who were assessed and granted loans were followed up after three months. We traced and tracked them to their business locations and residences to recover either full or partial payments, using tools such as Google Maps, ODK, and consistent follow-up calls.	2020
NIRSAL	January
Loan facilitator	2020 -
I also worked with NIRSAL as a Loan Facilitator during the COVID-19 support program, where I assisted applicants with loan processing and documentation	October 2021
UNICEF	July
Enumerator	2024 -
Conducted a comprehensive research study across four Local Government Areas in Adamawa State to assess and better understand the nutritional habits and hygiene practices of pregnant and lactating mothers within the communities. The study involved data collection through surveys, interviews, and field observations to identify prevailing behaviors, challenges, and gaps in maternal nutrition and sanitation.	November 2024
The research aimed to evaluate dietary patterns, access to nutritious food, breastfeeding practices, personal and environmental hygiene standards, as well as awareness of maternal and child health guidelines. Findings from this study were used to generate insights that can inform targeted interventions, improve health education programs, and support policies designed to enhance the wellbeing of mothers and their children in the region.	

INTERGRATED RECYCLING COMPANY

February

Staff

2022 -

Provide a comprehensive “Total Waste Solution” that offers customers a one-stop, end-to-end service for managing waste efficiently and sustainably. This solution focuses on the systematic collection, sorting, and recovery of recyclable materials from general waste streams, transforming what would otherwise be discarded rubbish into valuable, reusable products.

October
2023

Through advanced recycling processes and innovative waste management practices, the initiative converts materials such as plastics, paper, metals, and organic waste into new resources, supporting a circular economy and reducing dependency on landfill disposal.

In addition, this approach plays a critical role in conserving natural resources—including timber, water, and mineral reserves—by minimizing the demand for virgin raw materials. By reducing the need for extraction, mining, and industrial processing, it significantly lowers environmental degradation. Furthermore, the solution helps prevent pollution across land, air, and water systems, while also contributing to climate change mitigation by reducing greenhouse gas emissions associated with the production of new materials. Overall, it promotes environmental sustainability, economic efficiency, and responsible waste management practices within communities.

RESTORATION OF HOPE INITIATIVE (ROHI)

November

Case Manager

2021 -

We monitored the implementation of the program across 48 communities in seven LGAs in Adamawa State by identifying and assessing cases, and compiling detailed case reports with relevant information. We ensured that all case reports were regularly updated, while also providing support, guidance, and counseling to families in need.

May
2022

EDUCATION

National Youth Service Corps	2014
NYSC Certificate	
Nigerian Institute of Management (Chartered)	2014
NIM Certificate	
Adamawa State University. Mubi	2013
BS.c Business Administration (Banking And Finance)	
Government Commercial Secondary School Takum. Taraba State	2005
NABTEB Certificate	
Army Children School Jimeta Yola. Adamawa State	2002
FSLC	

REFERENCE

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Independent Monitor

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