

AUGUSTINE MOSES DESTINY

07057576145

Enerevangbemoses@gmail.com

Iju- Ishaga, Lagos, Nigeria.

<http://linkedin.com/in/moses-augustine-8a69421b1>

PROFESSIONAL SUMMARY

Detail-oriented and customer-focused graduate with 1+ year of direct experience as an Intern Bank Teller and ATM Custodian at Access Bank Plc. Proven expertise in accurately processing cash deposits, withdrawals, and managing ATM operations. Skilled in cash handling, daily reconciliation, and providing efficient customer service while adhering to strict banking procedures and security protocols.

Committed to precision, compliance, and contributing to seamless branch operations.

SKILLS

- **Banking Operations:** Cash Handling, Cash Deposits, Withdrawals, Transaction Processing, Daily Reconciliation, ATM Operations & Management, Security Protocols, Regulatory Compliance, Vault Management (if applicable).
- **Customer Service:** Customer Relationship Management, Account Inquiries, Problem Resolution, Service Excellence.
- **Technical Skills:** Flexcube TPS, Microsoft Excel, Data Entry, Banking Software.

WORK EXPERIENCE

Education District 1, Lagos

Intern Assistant Secretariat, General Administration Division | November 2024 – November 2025

- Prepared and compiled accurate records of service for retired applicants, ensuring compliance with administrative standards.
- Managed the compilation of confirmation of service records for retirees, facilitating timely processing.
- Generated and compiled comprehensive monthly departmental reports, providing critical data for administrative review and decision-making.
- Efficiently organized and retrieved administrative files, ensuring proper record-keeping and

accessibility.

Access Bank Plc, Lagos

Intern Bank Teller & ATM Custodian | April 2021 – January 2022

- Processed an average of 70% daily cash deposits and withdrawal payments for customers, ensuring 90% accuracy and efficient service delivery.
- Facilitated positive customer engagement by actively identifying and addressing needs, resulting in improved satisfaction scores.
- Managed and monitored 80% daily operations and performance of the organization's 8 Automated Teller Machines (ATMs), ensuring high uptime and availability.
- Handled daily cash reconciliation, maintaining strict adherence to banking procedures and security protocols.

Starish Company, Lagos

Casual Worker | August 2020 – October 2020

- Achieved timely completion of assigned daily tasks, contributing to overall team productivity and operational efficiency.
- Assisted in various aspects of product production, ensuring proper packaging and adherence to quality standards.
- Collaborated effectively with team members to achieve organizational goals and enhance collective output.

EDUCATION

Bachelor of Science in Public Administration

Olabisi Onabanjo University, Ago Iwoye, Ogun State January, 2025

Higher National Diploma in Public Administration

Federal Polytechnic Ilaro, Ogun State January, 2024

Ordinary National Diploma in Public Administration

Federal Polytechnic Ilaro, Ogun State June, 2021

West African Senior School Leaving Certificate

Omolara Comprehensive High School June, 2015