

ABIFARIN OLUWAPELUMI AYOMIDE

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PROFESSIONAL SUMMARY

A dedicated and results-oriented professional with experience in customer service, sales, marketing, and business management. Possesses strong communication, interpersonal, and problem-solving skills with a commitment to delivering excellent service and achieving organizational goals.

CORE COMPETENCIES

Customer Service, Sales & Marketing, Business Development, Relationship Management, Effective Communication, Interpersonal Skills, Negotiation Skills, Problem Solving, Teamwork & Collaboration, Time Management, Leadership, Report Writing.

WORK EXPERIENCE

Business Studies & Entrepreneurship Teacher (NYSC)

IBA High School, Kishi, Oyo State

- Taught Business Studies and Entrepreneurship.
- Prepared lesson notes and schemes of work.
- Conducted tests and examinations.
- Assessed students and maintained records.
- Participated in school activities and maintained discipline.

Customer Service Representative

MK Global Communications

- Responded to customer enquiries and complaints.
- Assisted customers with products and services.
- Maintained customer relationships.
- Resolved customer issues promptly.

Marketing Officer

Geordaz International Ltd

- Promoted company products and services.
- Identified business opportunities.
- Built customer relationships.
- Assisted in achieving sales targets.

Owner / Sales Manager

Lumi Collection

- Managed daily business operations.
- Marketed and sold clothing and fashion items.
- Managed inventory and customer orders.
- Maintained customer relationships.

EDUCATION

Higher National Diploma (HND) in Business Administration and Management (2024)

Kwara State Polytechnic

CERTIFICATION

NYSC Discharge Certificate

LANGUAGES

English
Yoruba

REFERENCES

Available upon request.