

Ayotomiwa Adeyinka Adeyemi

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PROFESSIONAL SUMMARY

Highly motivated and detail-oriented individual looking for a full-time position that will allow me to use my skills, capabilities, and knowledge to contribute to the success of a dynamic and growth-oriented organization while also acquiring significant experience and advancing my career.

EDUCATION

Bachelor of Science in Biochemistry <i>Lagos State University</i>	11/2014 – 02/2020 Lagos, Nigeria
West African Senior School Certificate <i>The African Church Model College</i>	09/2007 – 07/2013 Lagos, Nigeria

PROFESSIONAL EXPERIENCE

Customer Relationship Manager <i>Chicken Republic</i> - Enhanced customer satisfaction by addressing and resolving customer queries, concerns, and complaints in a timely manner. - Informed customers about existing and upcoming services. - Developed and implemented standards for staff to provide consistent service to customers.	08/2024 – Present Ogba, Lagos
Quality Control Officer <i>Oluad Pharmacy</i> - Inspected incoming products for adherence to labeling laws and company quality standards. - Approved incoming materials by confirming specifications and taking measurement tests. - Increased efficiency in quality control processes by streamlining workflows and eliminating redundancies.	03/2022 – 07/2024 Ikorodu, Lagos
Sales Representative <i>Vitafoam Distributorship</i> - Enhanced customer satisfaction by providing comprehensive product demonstrations. - Built customer loyalty and retention by delivering excellent shopping experiences. - Maintained up-to-date knowledge of store sales, payment policies and security standards.	05/2021 – 01/2022 Ojodu, Lagos
NYSC Intern <i>Midland International School</i> - Provided support to students in understanding complex biological concepts. - Assisted in the preparation of laboratory materials and the supervision of students during experiments. - Conducted review sessions and graded assignments and exams for a class of 50+ students.	09/2020 – 03/2021 Akute, Ogun

SKILLS

- Microsoft Office
- Teamwork and Good Communication Skill
- Critical Thinking
- Effective Presentation Skill
- Effective Relationship Management Skill
- Effective customer conflict resolution skill
- Effective knowledge of Omni channel support systems
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