

BAMITEKO, MONJOLAOLUWA O.

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CAREER SUMMARY

Product Manager with a strong bias for execution and a track record of turning ambiguity into simple, scalable, user-centred solutions. My background includes managing core banking and payment systems, conducting usability tests, optimizing transaction success rates, translating insights into decisions that improve product adoption, and collaborating closely with cross-functional teams to ship features that balance user needs with operational realities. I bring a unique blend of business operations, stakeholder management, and problem-solving shaped by years of supporting C-suite decision-making and leading high-stakes projects. I thrive in fast-moving environments, bringing structure, clarity, and user empathy to teams building for millions across emerging markets.

WORK EXPERIENCE

KUDA BANK

Product Manager (Nerve, Core Banking) (Lagos, Nigeria)

May 2025 - Present

- Own end-to-end requirement gathering from drafting PRDs to testing and deploying enhancements for internal tools.
- Developing scalable initiatives for the core banking stack, improving uptime, transaction monitoring, latency, and overall system performance.
- Lead product discovery and coordinate cross-functional stakeholders (compliance, fraud, engineering, finance) to define and refine core banking requirements serving over 10 million users.
- Spearheading fraud prevention optimization initiatives and resolving system bugs, improving internal staff efficiency, and ensuring platform stability.

Associate Product Manager (Payments) (Lagos, Nigeria)

June 2023 – May 2025

- Executed user research sessions to understand payment pain points and generate insights that shaped roadmap priorities.
- Collaborated with compliance and legal teams to ensure feature readiness and regulatory alignment.
- Designed and ran user acceptance tests for new payment flows, increasing deployment success rate by 100%.
- Developed PRDs, user stories, and prototypes for payments & bill-pay features across Web/Android/iOS platforms, achieving over 95% adoption.
- Managed 15+ technical integrations with payment partners and telcos, expanding payment channels for millions of users.
- Improved release quality, with reduced bug reports by 55% and increased user satisfaction metrics by about 50% through strengthened QA and rollout practices.
- Partnered with Marketing and Growth on reward campaigns that increased engagement and contributed to revenue growth.
- Delivered successful product demos to users, increasing sign-ups by 20% and achieving 95% customer retention.
- Facilitated agile ceremonies (sprint planning, daily stand-ups, product reviews & QBRs), ensuring alignment and timely delivery across teams.

Executive Assistant to the COO (Lagos, Nigeria)

Dec 2022 – Feb 2023

- Owned internal and external communication across executive and project stakeholders across Europe and Africa.
- Coordinated annual product strategy sessions and business review meetings, aligning C-suite and VP-level stakeholders on company priorities.
- Streamlined documentation processes, ensuring accurate strategic business projections.

REELFRUIT

Executive Assistant to the CEO (Lagos, Nigeria)

May 2021 - November 2022

- Owned internal and external communication with donors, investors, and managers, supporting business development and reporting requirements for the CEO's office.
- Led social impact initiatives and ESG reporting. handled strategy research that contributed to project milestones.

LIVELYBLOOMS LANDSCAPING & HORTICULTURE LTD.

Manager & Executive Assistant to the CEO (Lagos, Nigeria)
2021

March 2020 - March

- Combined my technical crop science knowledge with project management to win multi-million naira landscaping contracts and deliver luxury resort projects.
- Managed stakeholder communications and project plans from bid to delivery, reducing client costs by proposing efficient solutions.

SNAP-ME STUDIOS NIGERIA LTD.

Business Manager (Ibadan, Nigeria)
2020

August 2019 – March

- Introduced ROI and KPI reporting template for staff, equipment, and other resources to assess against monthly, quarterly, and annual goals.
- Grew monthly revenue by **60%** within six months via targeted partnerships and influencer collaborations, and led a team of 12.

EDUCATION

2017	Federal University, Oye-Ekiti, Ekiti State. B. Agric (Crop Science & Horticulture) 2nd class honors (Upper Credit)
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SKILLS

Tools:	JIRA, Figma, Miro, Notion, Microsoft Office Suite, Looker Studio, Zoho projects, Trello, Datadog, Visual Studio Code, ChatGPT, Lovable, Canva.
Product & Strategy:	Product roadmap and documentation, User research, Prototyping, A/B testing, Metrics tracking (latency, retention, conversion, etc.), User acceptance testing & optimization.
Project Management:	Agile ceremonies, Reporting, Stakeholder management, Integration management, ESG basics.
Languages:	English and Yoruba Language (Proficient), German (Basic).

TRAINING, CERTIFICATIONS & COURSES

Silicon Valley Product Group - Product Masterclass by Marty Cagan: 2024 - 2025	
Product Leadership Accelerator (PLA), Africa Fellowship-	modules in discovery, problem validation, usability testing, prototyping, prioritization - 2025
Udacity - Introduction to Product Management - 2023	
Harvard Online - Exercising Leadership: Foundational Principles (short course)	
LinkedIn Learning-	Business Development: Strategic Planning (2020)
PMP - Professional project management (Confederation of Project Managers, UK) - 2019	

VOLUNTEER & COMMUNITY ENGAGEMENT

- **Sponsorship Lead, Lagos Road Warriors Running Club (2021 – 2025):** Managed sponsorships and partnerships for the Annual Family Fun Run, supporting community fitness and wellness initiatives.
- **Volunteer, Lagos Food Bank (2022 -2023):** Supported community outreach programs delivering food and relief items to underserved communities.
- **Media Volunteer, 26th Nigerian Economic Summit (NESG 2020).**