



# ADAMS KENNY

Customer Service Representative  
| Sales Representative | Chat Support

## Contact



+234 703 818 8279



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com



Lekki, Lagos, Nigeria

## Education

Senior Secondary  
School Certificate  
(SSCE)

Galaxy  
Comprehensive  
College,  
Ogun State  
2007 –2012/  
Commercial  
Student.

## skills

- Customer Service
- Sales & Marketing
- Communication
- Chat Support
- Problem Solving
- Customer Relationship  
Management
- WhatsApp Customer Support
- Teamwork

## Language

- English
- Yoruba

## PROFESSIONAL SUMMARY

Hardworking and customer-focused professional with over 4+ years of experience in customer service, sales, communication, and team supervision. Experienced in assisting customers, understanding their needs, promoting products, handling enquiries and complaints, and maintaining positive customer relationships. Reliable, friendly, adaptable, and able to work effectively under pressure. Seeking a customer service, chat support, sales support, or virtual assistant opportunity where I can use my skills and experience to contribute to the success of the organization.

## Experience

### Supervisor

Royal Escorts Hotel — Lagos

January 2023 – December 2025

Supervised daily activities and supported smooth operations.  
Assisted customers with their needs and enquiries.  
Helped resolve customer concerns and complaints.  
Maintained positive relationships with customers and staff.  
Communicated effectively with customers and team members.  
Worked independently and under pressure.

### Sales Representative

Prime Mart — Lagos

2021 – 2024

Assisted customers with product enquiries and purchases.  
Recommended products according to customer needs.  
Promoted products and supported sales activities.  
Maintained positive customer relationships.  
Handled customer questions and complaints professionally.  
Supported daily sales and store activities.

## References

Available upon request