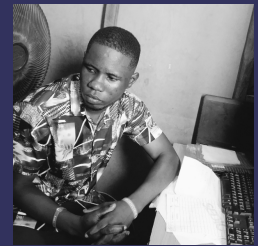


Anyanwu Chijioke Marus

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Objective

Reliable and customer-focused professional with experience in hotel operations, restaurant management, warehouse management, and customer service. Skilled in supervising staff, managing inventory, resolving customer concerns, and maintaining high service standards. A quick learner with strong communication, leadership, and organizational skills. Ready to contribute to a Canadian employer in a fast-paced work environment.

Experience

- Head of sales 2018 - 2019
Cardbury PLC
 - *Increasing sales of products like Cadbury Hot Chocolate 3-in-1 in shops, supermarkets, and markets.
 - *Managing sales representatives and merchandisers in different territories.
 - *Making sure products are available in stores at the right time and quantity.
 - *Meeting monthly and yearly sales targets.
 - Building good relationships with distributors, wholesalers, and retailers.
 - *Planning promotions and marketing campaigns to attract more customers.
 - *Monitoring stock levels and preventing products from running out.
 - *Checking competitors' products and market trends.
 - *Training and motivating the sales team for better performance.
- Manager 2019 - 2021
D choice fast food
 - *Supervise and lead staff during daily operations.
 - *Ensure excellent customer service and *resolve customer complaints.
 - *Recruit, train, and schedule employees.
 - Monitor food quality, hygiene, and safety standards.
 - *Manage inventory and order food, drinks, and other supplies.
 - *Control costs and reduce waste.
 - *Handle cash, prepare daily sales reports, and reconcile transactions.
 - *Ensure the restaurant is clean, organized, and well-maintained.
 - *Monitor employee performance and provide coaching when needed.
- Warehouse manger 2022 - 2024
Mike bedding
 - *Managed daily warehouse operations, ensuring efficient receipt, storage, and dispatch of goods.
 - *Supervised warehouse staff, assigned duties, and monitored performance.
 - *Maintained accurate inventory records through regular stock counts and reconciliations.
 - *Coordinated the loading and unloading of deliveries.
 - *Ensured products were stored safely and organized for easy access.
 - *Monitored stock levels and worked with management to replenish inventory when needed.

- *Investigated and resolved inventory discrepancies and damaged goods issues.
- *Prepared daily, weekly, and monthly warehouse reports.

- Inventory manager
Coca-cola Depot

2024 - 2026

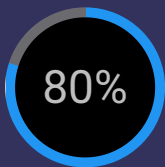
- *Receiving Coca-Cola products from suppliers or distribution trucks.
- *Counting and verifying stock to ensure quantities match delivery documents.
- *Recording all incoming and outgoing inventory accurately.
- *Organizing products in the warehouse according to type, brand, and expiry date.
- *Monitoring stock levels and reporting low-stock items for replenishment.
- *Conducting regular stock counts and inventory audits.
- *Ensuring products are stored safely to prevent damage or spoilage.
- *Following the FIFO (First In, First Out) method so older stock is sold first.

Education

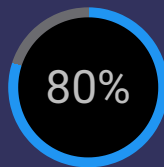
- Banking and finance
Imo state university

2020

Skills



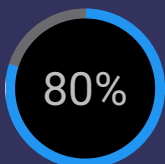
Data analysis



Leadership



Team work



Waste management



Time management



Microsoft excel

Achievements & Awards

- Increase sales by 20%

Reference

- **Wasiu Adebaje - Timlak oil and gas**
Manager
0906 319 0084
- **Kelechi Daniel - K.C Collection**
CEO
09116599563