

DAMASCUS STEPHEN

damascusstephen@gmail.com | 40, Ashimowu Bakare Street, Surulere, Lagos Nigeria | 0906 417 4193 | X: damascus12

PROFESSIONAL SUMMARY

Result -Oriented Restaurant Supervisor with over 4 years of experience in high volume hotel and quick service Operations

Led initiative to optimize table turnover during peak period and increase average spend per head through staff training and automation tools.

Expertise in guest retention, enforcing strict hygiene and food safety standards, Staff leadership, Food safety Compliance and inventory management.

EDUCATION

Higher National Diploma (HND) in Electrical Electronic Engineering - Federal Polytechnic – Ado Ekiti State Nigeria. From 2014 to 2017

National Diploma (ND) in Electrical Engineering, Federal Polytechnic - Ado Ekiti Nigeria From 2012 to 2014

WORK EXPERIENCE

Restaurant Supervisor, Dreams Hotel Surulere Lagos – Surulere. From 2023 to 2026
Managed day-to-day operations of a 90-seat high volume lounge, Supervising a staff team of 14 front of house and back of house ensuring smooth service delivery and guest satisfaction.

Optimized the restaurant automated point of sale (POS) and inventory tracking systems, reducing discrepancy and manual docket check errors.

Resolved complex guest complaint promptly and professionally, maintaining a high standard of customer service.

Restaurant Supervisor. Mr. Biggs Ajao Estate Lagos - Ajao Estate. From 2022 to 2023
Collaborated with the chef to track food wastage, utilizing data driven analysis to adjust stock ordering thresholds.

Super headed a wait-staff up-selling strategy, focusing on premium drinks

Managed floor operations, guest relations and service flow during busy period.

CORE SKILLS

Guest relations
Restaurant Operations
Floor Management
Team Leadership
Staff Training
Customer Service.

SKILLS AND COMPETENCE

Technical Skills
Microsoft Office (word, Excel, Power Point)

Data Analysis (Microsoft Excel, Point Table)

SOFT SKILLS

- Excellent Communication and presentation skills
- Analytic thinking and problem solving
- Time management and Organization
- Restaurant/ Lounge operation and management
- Inventory and Stock Control

LANGUAGES

- English
- Yoruba

INTEREST

- Reading
- Learning New Things

REFERENCE

Upon Request