

Osanakpa Favour Efe

Linguist

Lagos State

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Objective

A results-driven Linguistics graduate with strong communication, customer engagement, administrative, and marketing skills. Experienced in stakeholder relations, business development, and organizational support through leadership and NYSC experiences. Seeking opportunities to contribute value, drive growth, and further develop professionally in a dynamic and innovative organization.

Experience

- Student Union Government University of Benin** 2022 - 2023
Secretary to the Attorney General
Managed official communications and records for the attorney general's office.
Assisted in organizing students legal awareness programs and symposiums
- National Association of Delta state student (NADESTTU), UNIBEN Chapter** 2023 - 2024
Secretary to the President
Documented meetings and official correspondences
Coordinated logistics for association events and programs
- Respected Solutions and Investment Limited** Nov 2026 - Present
Growth Executive (NYSC)
Developed and executed marketing strategies to increase brand awareness and customer acquisition.
Engaged prospective clients through digital and offline marketing campaigns.
Promoted collateral-based loan and investment products to target audiences.
Built and maintained relationships with customers, ensuring excellent customer experience.
Conducted market research and competitor analysis to identify growth opportunities.
Supported lead generation efforts and followed up on prospects to drive conversions.
Collaborated with team members to achieve business growth and revenue targets.
Assisted in creating marketing content for social media and other communication channels.

Education

- UNIVERSITY OF BENIN** 2021 - 2025
Bachelor of Arts (B.A.) in Linguistics
Second class Honours (Upper Division)

Certification And Training

- Alison - "Alison-Empower Yourself"**
Diploma in customer service (September 2025)
support@alison.com
N/A
- Jobberman - "Jobberman Nigeria "**
Soft skill training (August 2025)
info@jobberman.com
07080640600
- SLA (She leads Africa) - "SLA "**
Digital marketing and content creation

info@sheleadsaftica.org

N/A

Skills

- Communication and teamwork
- Customer service and client relations
- Administrative support
- Excellent written and verbal communication
- Organizational and multitasking abilities
- Emotional intelligence
- Time management
- Employability
- Leadership and personal effectiveness
- Problem-solving
- Customer Engagement
- Lead Generation
- Market Research
- Team collaboration

Languages

- English