

INTEGRITY ALONGE

Supervisor

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EXPERIENCE

Room Attendant

St. Regis Hotels & Resorts

08/2017 - 09/2020 Dubai, UAE

A hotel based in Dubai, UAE

- I ensure I change the bed linen and make the bed
- I replace used towels
- I dust and polish the room furniture's
- Sweeping and mopping the floors
- I identify and report maintenance issues
- Greeting guests and responding to queries
- Cleaning and sanitizing guest rooms, bathrooms, and public areas.

HOUSEKEEPING (TEAM LEAD)

Premier Inn.

12/2020 - 07/2022 IBN Battuta, Dubai

A hospitality establishment located in Battuta, Dubai

- Ensure the room attendant dropped and folded guests' clothing, paired shoes and neatly arranged toiletries
- Ensure the room attendant replaced sheets, duvets and pillowcases daily.
- I played a key role in training, supervising room attendant
- supporting room attendants,
- Communicating with other departments to ensure smooth guest service.
- Inspected arrival rooms and made sure it was ready for use

General Supervisor

Adagio Apartment Hotel

08/2022 - 06/2024 Jumeirah, Dubai

A mid-scale hotel chain with various locations including Dubai

- Supervise daily activities in areas like front desk, housekeeping, maintenance.
- Handle guest complaints, requests, and feedback, ensuring service recovery and satisfaction.
- Liaise with department heads to streamline operations and implement best practices.
- Inspected arrival rooms and made sure it was ready for release
- Keep eye on hotel common areas, lifts and address cleaning issues.
- Ensure adherence to SOPs, safety, health, and security regulations.

Hotel Assistant Manager

Novotel/Abis

08/2024 - 02/2025 Hall of Emirate, Dubai

Luxury hotel brand offering upscale accommodations in Dubai

- overseeing all aspects of hotel operations to ensure smooth daily functioning
- Managing the availability and prices on systems.
- Supervising Staffs
- Ensuring Guest Satisfaction
- Enforcing Safety & Security
- Overseeing budgets and finances
- focusing on guest satisfaction, staff management, financial performance, and marketing

SUMMARY

I am an outgoing and resourceful Hotel Manager with over three years of experience in hotel housekeeping. I excel in supply management, room cleaning, and inspections. My ability to handle requests quickly and manage multiple tasks simultaneously has proven critical in delivering exceptional client service

EDUCATION

BSC Computer Science

University Of Benin

08/2010 - 08/2010 Benin City, Nigeria

STRENGTHS

✓ Housekeeping & Guest Relations

Detail-oriented and skilled in maintaining high standards in housekeeping and guest relations

SKILLS

Google Sheets

Gmail