

Abdul Ayomipo F.

ayodrafts@gmail.com | (334) 572-4819 | Lagos, AL

SUMMARY

Dedicated IT professional with 2 years of experience seeking IT Technician role. Proven expertise in hardware and software troubleshooting, technical support, and system maintenance. Skilled in managing network connectivity and delivering IT solutions, with hands-on experience from roles at Do-estdot International Schools and Bookshop House Limited.

WORK EXPERIENCE

Do-estdot International Schools

Lagos

IT Support (NYSC)

May 2025 - Present

- Deliver computer literacy and digital skills training to students through structured lessons and hands-on lab sessions, enhancing their understanding of basic computing concepts.
- Provide on-site IT support, effectively resolving hardware and software issues for staff and students to maintain seamless operations.
- Manage school internet connectivity, ensuring systems operate efficiently with minimal downtime.

Bookshop House Limited

Lagos

IT Support Technician

Nov 2024 - Apr 2025

- Delivered daily IT support to various departments, effectively resolving technical issues related to hardware, software, and connectivity.
- Collaborated with the IT team to ensure stable and secure system operations.
- Assisted in planning and coordinating system improvements and upgrades, enhancing IT infrastructure.

Industrial Trainee (IT & Networking)

Mar 2023 - Oct 2023

- Assisted in diagnosing and resolving computer hardware and software issues to ensure smooth IT operations.
- Gained comprehensive understanding of IT processes by rotating across various operational units.
- Contributed to maintaining system reliability and efficiency through effective troubleshooting.

CSS Bookshops Limited

Lagos

Industrial Trainee (Networking & Remote Support)

Jul 2022 - Oct 2022

- Conducted computer networking and internet troubleshooting, enhancing system connectivity and performance.
- Provided remote technical support, resolving user issues efficiently and ensuring minimal downtime.

Sales Intern

Aug 2021 - Oct 2021

- Managed product inquiries and facilitated customer relations, enhancing communication and support abilities.
- Cultivated essential networking and customer interaction skills through daily engagement with clients.

EDUCATION

Ajayi Crowther University

Oyo

B.Eng. Computer Engineering, Computer Engineering

Jul 2024

CERTIFICATIONS

Graduate Member, Nigerian Society of Engineers (NSE)

Certificate of Completion – Jobberman Soft-Skills Training

SKILLS

Hardware and Software Troubleshooting • Computer Networking & Internet Troubleshooting • Technical Support for End Users • System Maintenance and Basic Network Management • Microsoft Office Suite (Word, Excel, PowerPoint) • Figma (Basic UI Wireframing) • Canva (Basic Visual Content Design) • Technical Documentation • Project Tracking • Communication and Team Collaboration