

JUBRIL QUDUS ABIOLA

Hospitality | Restaurant Operations | Customer Service | Sales

☎ 09159238544

✉ jubrilqudusabiola@gmail.com

📍 Ajah, Lagos, Nigeria

PROFESSIONAL SUMMARY

Motivated and customer-focused hospitality professional with experience in hotel housekeeping, food sales, customer relationship management, and workplace supervision. Experienced in attending to customers, promoting food products, maintaining high service standards, working under pressure, and supporting daily business operations. A responsible team player with strong communication, sales, organization, and problem-solving skills, seeking to contribute to Mega Chicken as an Assistant Restaurant Manager.

CORE SKILLS

- Restaurant & Hospitality Operations
- Customer Service & Guest Relations
- Staff Supervision & Teamwork
- Food Sales & Product Promotion
- Order Taking & Customer Follow-up
- Inventory & Stock Awareness
- Cash/Sales Accountability
- Problem Solving
- Communication Skills
- Time Management
- Cleanliness & Hygiene Standards
- Conflict Resolution
- Team Coordination
- Ability to Work Under Pressure

WORK EXPERIENCE /POSITION HELD

Rocky's Kitchen — Sales Representative

Lagos, Nigeria | 8 Months

- Promoted and sold food products to customers and businesses.
- Built and maintained positive relationships with customers to encourage repeat orders.
- Followed up with customers and identified opportunities to increase daily sales.
- Communicated available meals and food options clearly to customers.
- Worked toward daily sales targets while maintaining good customer service.
- Handled customer inquiries and responded professionally to complaints or concerns.
- Supported the smooth coordination of customer orders and deliveries.
- Worked effectively in a fast-paced environment while maintaining a positive attitude.

Pepe Suite Hotel — Housekeeper

Lagos, Nigeria | 4 Months

- Maintained guest rooms and hotel areas according to required cleanliness standards.
- Ensured rooms were properly arranged and prepared for guests.
- Responded to guest needs and requests in a respectful and professional manner.
- Worked closely with other hotel staff to support smooth daily operations.
- Maintained attention to detail while working under time pressure.
- Followed workplace hygiene, safety, and cleanliness procedures.

Dipo Resort Hotel — Hospitality Experience

Imeri, Nigeria

- Supported daily hotel operations and maintained a professional service environment.
- Assisted with guest-related duties and ensured customers received courteous service.
- Worked collaboratively with colleagues to complete assigned responsibilities.
- Maintained cleanliness, organization, and professional standards within the workplace.

Craneburg Construction Company — Supervisor

Lagos, Nigeria | 3 Years

- Supervised workers and coordinated daily activities to ensure assigned tasks were completed effectively.
- Monitored work progress and helped maintain productivity and discipline.
- Communicated instructions clearly and worked with team members to resolve operational issues.
- Demonstrated leadership, responsibility, time management, and teamwork in a demanding work environment.

SCHOOL ATTENDED WITH DATE:

Olabisi Onabanjo University
B.Sc. Fine and Applied Art

2016 – 2021

National Youth Service Corps (NYSC)
University of Ibadan
Project Management Professional Course

2024 – 2025

ADDITIONAL STRENGTHS

- Strong interpersonal and customer-service skills
- Leadership and team coordination
- Sales and customer retention
- Adaptable and quick to learn
- Reliable and hardworking
- Able to work weekends, shifts, and under pressure
- Professional appearance and attitude

REFERENCE

07086327612
