

JOSHUA CHIBUZOR NZEKWE

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PROFESSIONAL SUMMARY

Food Science and Technology graduate with laboratory and food safety experience, skilled in quality monitoring, documentation, inspection procedures, and operational support. Knowledgeable in food handling, quality assurance principles, food safety management systems, and compliance practices. Strong analytical, communication, and problem-solving abilities with excellent attention to detail. Passionate about maintaining product quality standards and supporting efficient agro-processing and supply chain operations.

EDUCATION

Bachelor of Technology (B.Tech), Food Science and Technology *Federal University of Technology Akure | November 2024*

- Conducted comparative analysis of soy milk production methods and quality outcomes.
- Applied food safety and hygiene protocols during laboratory and production activities.
- Participated in food quality assessment and process evaluation exercises.
- Collaborated with faculty and peers on food processing and safety-related projects.

PROFESSIONAL TRAINING

Food Science and Safety Management

- Food safety principles and hazard prevention
- Hygiene and sanitation management
- Food quality standards and compliance awareness

Quality Assurance and Quality Control

- Quality management principles
- Inspection, monitoring, and reporting procedures
- Quality documentation and compliance processes

Environmental Impact Assessment

- Environmental risk evaluation
- Sustainability and environmental compliance awareness
- Environmental monitoring and reporting basics

EXPERIENCE

Laboratory Assistant — Food Science Laboratory Akure | 2024

- Assisted in laboratory operations involving grain milling and food processing practicals.
- Supported adherence to laboratory safety and food handling procedures.
- Assisted in sample preparation, monitoring, and documentation during practical sessions.
- Maintained cleanliness and organization of laboratory workspace in compliance with safety standards.
- Guided students on proper handling and usage of laboratory equipment.

Technical Support Specialist (Freelance) 2019 – 2025

- Maintained accurate records and documentation of customer technical issues and resolutions.
- Identified and resolved operational issues through analytical troubleshooting.
- Recommended process improvements and software solutions to improve efficiency and workflow.

Customer Care Representative — Danone, Budapest Remote | 2023 – 2024

- Managed high-volume customer interactions while maintaining service accuracy and operational efficiency.
- Handled customized and bulk orders with strong attention to detail and timely delivery.
- Supported smooth coordination between operational teams to ensure customer satisfaction.

CERTIFICATIONS

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- EF-SET English Proficiency Certificate — C2 Proficiency
 - Jobberman Soft Skills Certificate
 - Diploma in Customer Service and Customer Relations
 - Food Science and Safety Management Certification
 - Quality Assurance and Quality Control Certification
 - Environmental Impact Assessment Certification

QUALITY AND PROFESSIONAL SKILLS

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- Quality Control & Quality Assurance Procedures
 - Food Safety & Hygiene Practices
 - Food Safety Management Systems
 - Laboratory Documentation & Reporting
 - SOP Compliance & Monitoring
 - Sample Inspection & Quality Monitoring
 - Analytical & Problem-Solving Skills
 - Record Keeping & Traceability Support
 - Microsoft Office Suite
 - Communication & Team Collaboration
 - Attention to Detail & Accuracy

LANGUAGES

English Language: Native

INTERESTS

Culinary Arts, Food Systems, Technology, Problem Solving, Content Creation