

Maria Ameh

Nationality: Nigerian (Nigeria) **Date of birth:** 24/04/2004 **Phone:** 📞 (+234) 07030431743 (Mobile) ✉ **Email address:** mariaameh345@gmail.com 📍 **Address:** 15, Olaolude Street Oworoshoki., 100001, Lagos, Nigeria (Home)

ABOUT ME

Highly motivated and customer-focused individual with a two years of experience providing exceptional service to clients across various industries. Proven track record of resolving customer complaints, addressing concerns, and delivering timely solutions.

WORK EXPERIENCE

USAID - Nigeria, Lagos
Customer service representative
[03/06/2019 - 02/07/2021]
-Handling inquiries and complaints
-Managed both inbound and out bound calls—Processed data

EGATEE - Nigeria, Lagos
Customer service representative
[01/07/2025 - 31/10/2025]
- Maintenance of customer records
- Relations with customers
- Follow up on customer complaints

EDUCATION & TRAINING

SSCE
Girls Senior Secondary Grammar School [02/03/2014 - 08/07/2019]
City: Lagos | Country: Nigeria

BA Philosophy
Federal University Oye Ekiti [01/11/2021 - 31/07/2026]
City: Ekiti | Country: Nigeria

LANGUAGE SKILLS

Mother tongue(s): English

SKILLS

Social Media marketing | information confidentiality | English | communication | customer service

VOLUNTEERING

[Current] Lagos
Ikoyi Leo Club Club's Secretary

[Current] Lagos

SHE CAN NIGERIA Volunteer

[06/06/2023 - Current] Lagos

Women Impact Nigeria Volunteer