

MICAH MARCUS

Address: First Transformer Line, Oil Village, Refinery Junction, Kaduna, Kaduna State

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PROFESSIONAL PROFILE

A hardworking, honest, and highly motivated individual with strong leadership, organizational, and managerial abilities. Experienced in hospitality, customer service, and operations management with a proven ability to work under pressure and maintain high standards. Passionate about service to humanity, teamwork, and achieving organizational goals through, and effective communication. Possesses excellent time management skills, problem-solving ability, and a strong commitment to excellence.

PERSONAL INFORMATION

- Full Name: Micah Marcus
- Date of Birth: 10 October 1995
- Nationality: Nigerian
- Language Spoken: Gbagyi, Hausa and English

EDUCATION

Kaduna State University (KASU)
Bachelor of Science (B.Sc.) Sociology (In View – Final Year)

Milton College of Arts and Science, Mahuta, Refinery Junction, Kaduna
Senior Secondary School Certificate Examination (SSCE)
2016 – 2020

Kuyet Academy
School Leaving Certificate
2014 – 2016

WORK EXPERIENCE

Assistant Manager / Delivery Officer

Akamate Calabar Kitchen
2021 – 2024

Responsibilities

- Assisted in the daily management of business operations.
- Coordinated deliveries and ensured timely customer service.
- Supervised inventory and maintained workplace organization.
- Supported customer satisfaction through excellent service.

Bartender

Sky Plus Lounge and Lodge
2024 – 2025

Responsibilities

- Prepared and served beverages professionally.
- Maintained cleanliness and organization of the bar area.
- Delivered excellent customer service.
- Managed stock and supported smooth daily operations.

Bartender

Maracana Resorts
2025 – 2026

Responsibilities

- Served guests professionally while maintaining high service standards.
- Managed beverage inventory and stock control.
- Ensured compliance with hygiene and safety standards.
- Built positive relationships with customers through exceptional service.

Translator under Nutrition.
2026

- Have effectively and successfully handled translating work from Hausa to English .

CORE SKILLS

- Leadership and Team Management

- Organizational and Managerial Skills
- Customer Service Excellence
- Excellent Communication Skills
- Time Management and Punctuality
- Problem Solving and Critical Thinking
- Teamwork and Collaboration
- Honest, Reliable and Trustworthy
- Hardworking and Self-Motivated
- Agricultural Knowledge
- Animal Rearing
- Basic Electrical Maintenance
- Environmental Organization and Housekeeping
- Ability to Work Under Pressure

PERSONAL ATTRIBUTES

- Strong leadership qualities
- Intelligent and quick learner
- Calm and easy-going personality
- Excellent interpersonal skills
- Passionate about service to humanity
- Prioritizes tasks effectively
- Works diligently with minimal supervision
- Carries team members along to achieve organizational goals

REFERENCES

Available upon request.