



Adesewa ADEKOYA

Cabin Crew Member

An enthusiastic and well-presented individual with proven ability to provide first-rate customer service and ensure that passengers leave with a lasting positive impression of their flight. Open to relocation.

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WORK EXPERIENCE

Sales Manager Sparkle Queen Hair

06/2019 - Till Date

Ikeja, Lagos State, Nigeria

Achievements/Tasks

- Monitored customer buying trends, market conditions and competition actions to adjust strategies and achieve sales targets
- Handled all customer relations issues politely which enabled quick conflict resolution and client satisfaction

Sales Executives Daifanga Hair Company

01/2019 - 06/2019

Ikeja, Lagos State

Achievements/Tasks

- Walking perspective and existing customers through the nitty gritty of the do's and don't of hair products

Offline Sales Agent Iroko TV

06/2018 - 07/2018

Anthony, Lagos State

Achievements/Tasks

- Promoting services to prospective customers

EDUCATION

Bachelor of Art (BA) English Language National Open University of Nigeria

12/2014 - 03/2019

Ogun State, Nigeria

West African Senior School Certificate Examination Pacey Manuel College

06/2010 - 07/2012

Lagos State, Nigeria

SKILLS

Customer Service

Sales Record Management

Collaboration

Communication (Written & Spoken)

Time Management

Team work

Adaptability

Relationship Building

Problem Solving

Ability to work in multicultural teams

PERSONAL DETAILS

Date of Birth - October 17, 1996

Nationality - Nigerian

Marital status - Single

Height - 5ft 5inches (166 CM); Tiptoes (220.98 CM)

Weight - 56.9kg

TRAINING & CERTIFICATION

Licensed Cabin Crew Member (CCM), Nigerian Civil Authority (NCAA) (09/2020 - 10/2020)

Cabin Crew Ab-initio Training, Universal School of Aviation, Lagos (09/2020 - 10/2020)

LANGUAGES

English language

Full Professional Proficiency

Yoruba language

Full Professional Proficiency

INTERESTS

Travelling

Health & Fitness

Customer Service