



ADEKUNLE RASHEED ADESANMI

Hospitality Specialist

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EDUCATION

Aug 2024 - Nov 2024

Cabin Crew AB-INITIO Training
Universal School of Aviation, Lagos,
Nigeria
Type Rating; Boeing 737 Classic

2010-2015

HIGH SCHOOL CERTIFICATE

Odewale Community High School
Alagbado, Ogun State.

SKILLS

- Excellent Communication Skill
- Interpersonal Skill
- Customer Service Skill
- Work-place Adaptability
- Time management
- Team Collaboration

LANGUAGE

English

Yoruba

Hausa (Basic) ...

HEIGHT : 172 CM

AWARD :

F&B LAGOS STAR 2022 AWARD
WINNER

PROFESSIONAL SUMMARY

Dedicated hospitality professional with extensive experience in team management and operations. Seeking to leverage my skills and expertise to contribute to organizational growth and success. Committed to continuous self-development and open to new challenges that enhance professional and corporate excellence.

WORK EXPERIENCE

355 Restaurant and Lounge Ghana

Feb 2026 – Till date

Assistant General Manager

- Oversee daily restaurant operations, ensuring efficient service delivery, staff coordination, and high standards of customer satisfaction.
- Supervise and support team members, providing guidance, training, and performance monitoring to maintain excellent service quality.
- Handle customer inquiries and resolve complaints professionally, ensuring a positive guest experience and maintaining the brand's reputation.
- Assist in business operations and revenue growth, including inventory management, sales monitoring, and implementing strategies to improve service efficiency.

La Chaumiere Restaurant

Jan 2024 – Jan 2026

SUPERVISOR

- Supervised and trained restaurant staff, ensuring high performance and motivation.
- Maintained exceptional guest service and resolved customer complaints.
- Monitored food and beverage quality to meet restaurant standards.
- Managed daily operations, including inventory and equipment maintenance.
- Controlled labor and inventory costs to maximize profitability.
- Ensured a clean, safe environment compliant with health regulations.
- Monitored sales and implemented strategies to increase revenue.

355 Restaurant and Lounge

Jan 2023 – Dec 2023

HEAD WAIT STAFF / SUPERVISOR

- Supervised and motivated service staff to ensure exceptional customer experiences.
- Coordinated service operations for smooth and efficient customer interactions.
- Assigned tasks strategically to optimize team productivity and customer satisfaction.
- Monitored inventory to support seamless service delivery.
- Resolved customer complaints with professionalism and empathy.
- Maintained high service standards for consistent customer satisfaction.
- Ensured a clean, safe, and welcoming environment for customers and staff.

KI Bar Lagos

Sept 2017–Dec 2022

WAITER

- Efficiently took and delivered guest orders across various resort areas, ensuring courteous service.
- Coordinated order flow between wait staff and kitchen, reducing wait times and enhancing guest satisfaction.
- Managed tables effectively while monitoring food deliveries, seating, and guest service issues, promptly reporting concerns to management.

Zen Garden Chinese Restaurant

Oct 2015 – Jul 2017

WAITER

- Efficiently took and delivered guest orders across various resort areas, ensuring courteous service.
- Coordinated order flow between wait staff and kitchen, reducing wait times and enhancing guest satisfaction.
- Managed tables effectively while monitoring food deliveries, seating, and guest service issues, promptly reporting concerns to management.

REFERENCE: Available on Request