

OGBONNA IKECHI KINGSLEY

35, Daniel Street, JumokeBustopOrisunbare, Shasha
Akowonjo, Lagos.

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PERSONAL DATA

Date Of Birth	20 th DEC 1986
Nationality	Nigerian
Gender	Male
Status	Married

EDUCATIONAL QUALIFICATION

Diploma Computer Appreciation	
Zenith Computer Institute	
B.Tch Logistics Management	
Federal University of Technology Owerri	2012
Ordinary National Diploma	2005
Federal Polytechnic NekedeOwerri	
Senior Secondary School Certificate (S.S.C.E)	2002
Oniwaya High School Agege Lagos	
First School Leaving Certificate	1996
Salvation Army Primary School Dopemu Lagos.	

CAREER SUMMARY

Logistics manager and professional in transport, courier and procurement industry with experience in sales and customer development, with warehouse Management.

OBJECTIVE

To build a career in a challenging environment with the aim of self-development to becoming a professional. To work in an industry where hardwork, dedication and result are recognized and opportunity exist for growth.

SKILL

- Excellent knowledge of Microsoft office application and computer maintenance
- Excellent written, negotiating and listening skill
- Ability to solve problem independently
- Ability to work under pressure/tight deadline, multi-task and met set target.

TRAINING

- Basic fire fighting and fire watch course
- Basic HSE training

CAREER EXPERIENCE

- | | | |
|---|-------------------------------|------|
| • Customer Service Rep (CSR). | GUO Logistics. | 2026 |
| • Store Keeper | WorldWide Healthcare/DP World | 2022 |
| • Implant(World Wide Commercial Ventures) | United Parcel Service (UPS) | 2021 |
| • Sales Supervisor | Clarion Medicals Nig Ltd | 2017 |
| • Logistics Personnel | Best Buy Cash n Carry | 2014 |

WORKING EXPERIENCE

Customer service Rep. GUO Logistics

Responsibilities

- Working primarily in the Front Office with weekly shift and alternating weekend work required
- Schedule Coordinator managing daily shipping schedules/dispatching for freight deliveries
- Maintain regular contact with existing customers to determine their shipping needs
- Provide Customer Care and resolve concerns/issues quickly and efficiently
- Dispatcher scheduling appointments for pickup and drop-off of shipments
- Ensure all freight loads are packaged accurately and shipped on time
- Meet or exceed all performance goals while supporting colleagues
- Properly packaging of item to avoid damage while on transit

Store Keeper World Wide Commercial Venture

RESPONSIBILITIES

- Provide specialized support to logistics operations and activities, following standard processes and contributing, directly or indirectly, to the effective delivery of food assistance to beneficiaries.
- Receiving, storing, testing, and shipping items kept in cold storage
- Implementing warehouse safety programs that specifically apply to cold storage
- Dealing with customer questions and complaints
- Reviewing work orders to determine forecasts so that you can make plans for peak delivery periods
- Creating working schedules for pickups and deliveries of cold items
- Supervising staff and provide them with relevant training on all aspects of the operation
- Working to develop an efficient cold storage layout to maximize storage space and ease of movement within the facility

**UPS NIGERIA IMPLANT
RESPONSIBILITIES**

UNITED PARCEL SERVICE (UPS).

- Receiving cargo from customer
- Before collection, I make sure the details of the customer(name, address and working phone number) and items (Delivery note number, description, quantity) are documented.
- I process the order using UPS worldship app and referencing customer delivery note number on the waybill.
- Ensure the waybills for each package are collected alongside LPO/Invoices.
- Carefully labeled with the right customer details
- Properly parking the item to make sure they are not damaged during transits and supervise the loading etc.

Sales Supervisor Clarion Medicals Nig Ltd

RESPONSIBILITIES

- Raising distributors across a giving territory
- Employing a business developer to open sub outlets for more distribution of the product.
- Report product market performance and recommend promotion type
- Planning route network.

Logistics personnel Best Buy Cash n Carry

RESPONSIBILITIES

- Make sure all our vehicles are in good conditions and get state government papers for all vehicles for smooth operations
- Plan the best route network for all vehicles
- Plan the best storage techniques for the products
- Plan the best storage techniques for the products
- Ensure timely delivery of good and services to our customers