

ORINYA EDEH EMMANUEL

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Objective

Forward thinking and confident graduate of English with a well honoured communication skills and proven ability to build relationships. I am seeking a challenging and growth-oriented position in an organization with an aim to contribute positively towards the objectives of the organization through performing my duty effectively and efficiently, utilizing my skills to the best of my capabilities.

Experience

- AQUILA INTERIORS (orchid road lekki)** 3rd April, 2025 - 30th May, 2026
WAREHOUSE MANAGER/STORE MANAGER
 - As the store manager I was tasked with the responsibility of making sure the store runs profitably by leading the team, manage inventory, delivering excellent customer service and hitting sales targets. I manage store budget and prepare daily, weekly and monthly sales reports for CEO.
 - Receiving Shipments.
 - Inspecting incoming goods for damage and discrepancies.
 - Record and organise received inventory and store furniture items properly and safely in the warehouse.
 - In charge of loading furniture and materials into trucks for delivery.
- PRICEPOINTE WHOLESALE CLUB (ILUPEJU Lagos)** 2nd November, 2024 - 18th February, 2025
SUPERVISOR
 - Oversees the daily operations of the shop and ensuring the smooth running of the store.
 - Supervise and motivate a team of sales personnel
 - Provide exceptional customer service and respond to customer inquiries and resolve complaints in a timely manner.
- PRICEPOINTE WHOLESALE CLUB (ILUPEJU Lagos)** 12th December, 2023 - 1st November, 2024
SALES REPRESENTATIVE/CASHIER (operation analysis)
 - Warmly welcome and attend to walk-in customers.
 - Offering a personalised shopping experience and provide expert products knowledge and guidance to assist customers' decisions.
 - Process customers transactions accurately using the POS system and handle cash, card and digital payment securely.
 - Scan goods and ensure proper pricing.
 - Reconcile daily sales and report discrepancies.
- DAYTONA PEOPLE'S SUPERMARKET AND PHARMACY (Lekki phase 1)**
CUSTOMER SERVICE/SALES REPRESENTATIVE/CASHIER 4th February, 2023 - 10th December, 2023
 - Maintain a positive, empathetic and professional attitude towards customers at all times.
 - Resolve customer complaints effectively and ensuring satisfaction.
 - Warmly welcome and attend to walk-in customers, offering a professional shopping experience and provide expert products knowledge to guide and assist customers.
 - Process customers transactions accurately using the POS system and handle cash, card and digital

payment securely.

- **GLOBAL LEADERS ACADEMY (commercial plots 1A,B&C, Oroki Estate, Osogbo, Osun State**
English and Literature Teacher 21st November, 2021 - 30th September, 2022
Teaching
- **SUNNY COMMUNICATIONS** 2019 - 2020
SALES PERSON
- **COMMUNITY SECONDARY SCHOOL AGILA, Ado LGEA, Benue State** 2015 - 2021
LITERATURE TEACHER
Teaching
- **DOUBLE K RESORT AND HOTEL** 2014 - 2015
RECEPTIONIST
 1. Welcoming guests and checking their details against their bookings
 2. Allocating guests their rooms and providing keys
 3. Answering phone calls from prospective customers and guests.
- **SESO TABLE WATER(Otukpo, Benue State)** 5th January, 2013 - 11th December, 2013
CASHIER
Process customer transaction accurately using POS SYSTEM and Handle cash
- **OGA MO INTERIORS** 2012 - 2013
SALES REPRESENTATIVE
- **MADAM ZION MATTRESS DEPOT** 2009 - 2010
SALES REPRESENTATIVE

Education

- **Benue State University, Makurdi** 2021
B.A English
Second Class Upper Division

Skills

- 1. Communication skills 2. Teamwork 3. Leadership 4. Planning and organization all skills

Projects

- **Emmanuel Edeh Orinya**
Emmanuel Edeh Orinya, BSU/AR/ENG/15/29160, A realist Study of Helon Habila's Waiting for an Angel and Abubakar Gimba's Witnesses to Tears

Interests

- writing, sport and travelling

Languages

- English, Idoma

Reference

- **Dr/pharm Olasiji Olamiju aka AKOL - "AKOL GROUP OF COMPANY/GLOBAL LEADERS ACADEMY "**

MD/Chairman AKOL group of company and Global Leader Academy
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- **Owobi Otokpa Bartholomew - "Community Secondary School Agila"**

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