ODANIBE STEPHANIE EWOMA

Ibadan / Lagos, Nigeria | 07063661159 | Stephyodanz@gmail.com

PROFESSIONAL SUMMARY

Motivated and adaptable graduate with experience in customer service, communication, and classroom management. Skilled at building positive relationships, working collaboratively in team environments, and delivering excellent service. Certified in project management, human resource management, and health & safety practices, with a strong commitment to professional growth and organizational success.

EDUCATION

Osun State University
B.Sc. (Ed.) Political Science Education — 2024

Fruit of Love Schools
Senior Secondary Certificate — 2018

PROFESSIONAL EXPERIENCE

Customer Service Representative – Erima Body Enhancement
November 2024 – March 2025

- Provided excellent customer service by responding to inquiries and resolving customer concerns professionally.
- Handled transactions, managed returns, and maintained accurate cash records.
- Supported sales growth through product recommendations and customer engagement.
- Worked collaboratively with team members to ensure smooth store operations and customer satisfaction.

NYSC Teaching Intern – Rufus Academy
June 2025 – May 2026

- Taught Civic Education to SS1–SS3 students and monitored academic progress.
- Prepared lesson plans and delivered engaging classroom instruction.
- Managed classroom activities and collaborated effectively with teaching staff.
- Introduced extracurricular activities including a Business Club to improve student participation.
- Contributed to an 89% improvement in class performance through consistent student support.

CERTIFICATIONS

- TRCN Certificate
- Project Management Professional (PMP)
- Human Resource Management

- Customer Service & Relationship Management
- General Health Safety & Environment (GHSE Level 1 & 2)
- Health, Safety & Environment (HSE)

SKILLS

Effective Communication • Teamwork & Collaboration • Customer Relationship Management • Problem-Solving • Organizational Skills • Time Management

INTERESTS

Networking • Workplace Development • Continuous Learning

REFEREES

Available on request