

OKE DAVID IFEOLUWA

0901289083

oked03277@gmail.com

[linkedin.com/in/okedavid](https://www.linkedin.com/in/okedavid)

Ikotun, Lagos, Nigeria

IT Support Specialist with a Google IT Support Certificate and a background in Library & Information Science. Skilled in troubleshooting, system support, and digital literacy training. Award-winning volunteer with proven leadership as Media Coordinator, passionate about using technology to improve education, customer support, and community development.

WORK & RELEVANT EXPERIENCE

Data Processing Teacher

[Stedia Divine School]

Nigeria (Jan2025 – Present)

- Improved students' digital literacy by teaching computer fundamentals, spreadsheets, and internet safety to over 50 learners.
- Boosted class performance by 40% through the design of interactive lessons and practical assessments.
- Helped students apply IT concepts to real-world problems, leading to increased confidence in technology use.

Volunteer - Media Coordinator

[RCCG MERCYLAND PARISHI]

Nigeria (Feb 2022 – July 2024)

- Directed a team of 10+ volunteers to manage audiovisuals and digital presentations during services and events.
- Increased team efficiency by training members on audiovisual tools and digital presentation systems.
- Recognized with an award for outstanding leadership and service to the church community.
- Led the media/technical team during services and events.
- Trained volunteers on audiovisual tools and digital presentation systems.

Field Agent / Customer Service Associate

[Betway Company]

Nigeria (Oct 2019 – 2020)

- Improved customer onboarding by assisting 100+ users with account setup and troubleshooting.
- Ensured smooth betting operations by handling daily financial transactions with 100% accuracy.
- Delivered frontline support that enhanced customer satisfaction and retention.

EDUCATION

Federal University Oye-Ekiti, Ekiti State

(Dec 2019 – August 2024)

B.Sc. Library and Information Science

Certifications

Google IT Support Professional Certificate

(Coursera, Sep 2025)

- Eight-month IT support program, developed by Google, that covers troubleshooting, customer service, networking, operating systems, system administration, and security, and includes hands-on labs

PROJECT

Computer Lab Setup for National Examination (NECO) – 2024

- Successfully set up and configured 30+ computer systems for the NECO practical examination.
- Installed, tested, and optimized required tools/software for candidates' use.
- Ensured seamless operations during the exam by preventing system downtime and technical disruptions.

ADDITIONAL SKILLS

- Project Writing & Documentation
- Research & Information Management
- AI tools Utilization

LANGUAGE

- English

REFERENCE

- Available upon request