

Okojie Possible Osemhen

Lagos, Nigeria

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Professional Summary

Recent Computer Science (Technology) graduate with hands-on experience in IT support, Hardware, front-end development, and cybersecurity fundamentals. Skilled in system configuration, network troubleshooting, UI/UX design, and database management. Passionate about leveraging technology to improve business efficiency and enhance digital security. Eager to grow in a graduate trainee role that fosters innovation and continuous learning.

Education

B.Sc. Computer Science (Technology) Babcock University, Ogun State

Experience

Internship – Federal Airports Authority of Nigeria (FAAN)

IT Support & Hardware Technician | 2023

- Assisted in the installation and configuration of software applications on multiple devices, ensuring compatibility and optimal performance.
- Performed diagnostic tests, troubleshooting, and repairs on hardware components including printers, CPUs, UPS systems, monitors, and scanners.
- Conducted routine maintenance on hardware systems to enhance reliability and minimize downtime.
- Provided technical support to end-users, resolving hardware and software issues both remotely and on-site.
- Collaborated with cross-functional teams to integrate new hardware solutions within the organisation.
- Documented all technical issues, resolutions, and maintenance activities for accurate reporting.
- Assisted in website development using HTML as part of a collaborative IT team.
- Gained practical experience in network infrastructure and hardware maintenance.

Internship – KYAVALIR Limited

IT Support Technician | September 2024 – December 2024

- Installed and configured software applications on multiple devices, ensuring compatibility and optimal performance.
- Performed diagnostic tests, troubleshooting, and repairs on hardware components including printers, CPUs, UPS systems, monitors, and scanners.
- Conducted routine maintenance on hardware systems to enhance reliability and minimise downtime.
- Provided technical support to end-users, resolving hardware and software issues both remotely and on-site.

NYSC – PRONTO Broadband Solutions

Front-End Developer / UI-UX Collaborator | January 2025 – March 2026

- Collaborate with the lead UI/UX designer on the Pronto App and Database Management System.
- Contribute to frontend design, programming, and research for improved product functionality.
- Support database management and billing system development.
- Performed data analysis using data tools to support reporting and improve system efficiency.

Technical Skills

Programming: C, C++, VB.NET, SQL, React (Learning)

Networking & Security: Cybersecurity Analysis, Network Configuration, Database Management

Software Tools: Microsoft Office Suite, Figma, Canva, Pixel

Design & Web: UI/UX Design, Web Design, Graphic Design

Certifications

- Cisco Certified Support Technician (CCST) – Cybersecurity –2025
- OPSWAT Cybersecurity Certification –2025
- New Horizons Configuring Clients Operating Systems – 2021
- New Horizons Hardware System Studies I (A+) – 2021
- New Horizons Hardware System Studies II (A+) – 2022
- New Horizons Fundamentals of Computer Security – 2022
- New Horizons Configuring Windows Server – 2023
- New Horizons Androids – 2023
- New Horizons Network+ – 2024
- New Horizons CCNA – 2024

Projects

- Freelance Website – Designed and built a responsive website for freelance work using HTML, CSS, and UI/UX principles.
- Pronto App - Contributed to the user interface, design flow, and front-end logic of the Pronto App.
- Pronto Database Management & Billing System – Collaborating on database structure, UI design, and system functionality.

Achievements

- Recognized for innovative design concepts and strong collaboration in multidisciplinary tech teams.
- Praised for merging creativity with technical expertise to deliver visually appealing and efficient system designs.