

OPERE OYINLOMO WALIU DAMILARE

37, Idunshagbe Street, Lagos Island, Lagos State

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PROFESSIONAL SUMMARY

Results-driven hospitality professional with a National Diploma in Banking and Finance and hands-on experience in cashiering, barista operations, and restaurant supervision. Skilled in team leadership, customer service, cash management, shift coordination, and operational efficiency. Proven ability to maintain high service standards and support business goals in fast-paced environments.

CORE COMPETENCIES

- Team Leadership & Supervision
- Customer Service Excellence
- Shift Coordination
- Cash Handling & Reconciliation
- Inventory Monitoring
- Communication & Interpersonal Skills
- Problem Solving & Decision Making
- Record Keeping & Reporting
- Time Management

PROFESSIONAL EXPERIENCE

Krispy Kreme – Supervisor (2025 – Present)

- Supervise daily restaurant operations and staff activities.
- Coordinate shifts to ensure smooth workflow and customer satisfaction.
- Resolve customer concerns professionally and efficiently.
- Monitor compliance with company standards, hygiene, and safety procedures.

QFA Nigeria Limited – Barista (2024 – 2025)

- Prepared and served beverages according to company standards.
- Maintained cleanliness and hygiene of workstations.
- Delivered excellent customer service and handled customer requests.

Mr Bigg's – Cashier (2022 – 2024)

- Processed customer transactions accurately and efficiently.
- Balanced cash drawers and maintained financial records.
- Assisted customers and supported daily store operations.

EDUCATION

National Diploma (ND) in Banking and Finance – Lagos State Polytechnic (2019 – 2022)

Senior Secondary School Certificate (SSCE) – Tunyo Comprehensive College, Lagos

First School Leaving Certificate – Peculiar Private School, Lagos

HOBBIES

Reading, Singing, Listening to Music

REFERENCES

Available on Request