

OPEYEMI ADEWUNMI ADEOSUN

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PROFESSIONAL SUMMARY

Detail-oriented and flexible professional with 5+ years of experience in quality assurance, intelligent data box (IDB) field operations, supply chain, and customer service. Skilled in deployment, monitoring, maintenance, and data analysis for metering and energy systems. Adept at problem-solving, stakeholder collaboration, and ensuring compliance with QMS and Health & Safety standards. Seeking to contribute technical and operational expertise to a growth-focused organization.

CORE COMPETENCIES

- Quality Assurance & Quality Control (QAQC)
- Intelligent Data Box (IDB) Deployment & Monitoring
- Supply Chain & Inventory Management
- Energy Loss Analysis & Metering Operations
- Customer Complaint Resolution
- Problem Solving & Root Cause Analysis
- Microsoft Office Suite (Word, Excel, PowerPoint)
- Report Writing & Data Analysis
- Team Collaboration & Stakeholder Engagement
- Time & Task Management

EDUCATION

The Polytechnic, Ibadan, Oyo State — HND, Purchasing & Supply Chain Management — 2017
The Polytechnic, Eruwa, Oyo State — ND, Purchasing & Supply Chain Management — 2014
Success High School, Akilapa, Ibadan, Oyo State — WASSCE — 2011

CERTIFICATION

National Youth Service Corps (NYSC) — 2020

PROFESSIONAL EXPERIENCE

Ikeja Electricity Plc, Lagos

QAQC Field Officer / IDB Field Officer — June 2021 – Present

QAQC Responsibilities:

- Conducted post-metering resolution activities and quality oversight.
- Investigated metering complaints and provided technical feedback.
- Ensured timely resolution of metering/technical issues within SLA (≤ 72 hours).
- Monitored compliance with quality standards; escalated non-conformance when required.
- Collaborated with Surveillance and Vigilance teams to resolve issues.
- Prepared and presented weekly performance reports and quality evaluations.

IDB Field Officer Responsibilities:

- Oversaw installation and commissioning of Intelligent Data Box (IDB) units on feeders and transformers.
- Ensured continuous data transmission from IDB devices; identified anomalies, tampering, and disruptions.
- Conducted routine field inspections of IDB hardware; responded swiftly to reported faults, vandalism, and cable incidents.
- Compiled and analyzed IDB-related field reports, theft incidents, and performance metrics; submitted timely reports to management.
- Coordinated with Vigilance, IT, and Maintenance teams to resolve operational issues; ensured adherence to QMS and Health & Safety standards.

Ekiti West Local Government Secretariat (NYSC – PPA)

Assistant Store Officer — March 2019 – February 2020

- Managed stock receipt, issuance, and storage documentation.
- Supervised offloading and organized warehouse inventory for accessibility.
- Maintained stock records for accuracy and ensured data completeness.

Ikeja Electric Plc, Lagos

Direct Energy Agent (DEA) — August 2018 – May 2021

- Executed advanced metering operations including energy aggregation and loss analysis.
- Conducted meter reading, upload/download of daily readings, and exception reporting.
- Resolved customer complaints on metering and billing activities.
- Performed tariff reclassification and database updates during field inspections.

Labake Stores, Oyo

Store Supervisor — November 2017 – April 2018

- Supervised merchandise flow, loss prevention, and team performance.
- Built customer satisfaction insights to improve sales strategies.

Nigerian National Petroleum Corporation (NNPC)

Industrial Trainee, Warehouse/Operations — November 2014 – October 2015

- Coordinated inventory management processes including reconciliation and dispatch.
- Ensured timely delivery and adherence to quality requirements.
- Supervised warehouse team and ensured compliance with safety regulations.

TECHNICAL SKILLS

- Microsoft Word, Excel, PowerPoint
- Inventory Management Systems
- Metering & IDB Monitoring Tools
- Data Entry & Analysis

INTERESTS

Reading | Traveling | Networking

REFERENCES

Available on request.