

PRECIOUS E ASEMOTA

Ojota, Lagos | asekota752@gmail.com | 0810 127 8440

PROFILE

Reliable and resourceful customer service professional with over five years of experience resolving customer complaints and promoting conflict resolution. Ability to cultivate key client relationships for multiple campaigns in diverse industries. Expertise in client services, Business management and relationship-building.

WORK HISTORY

Green Africa Airways (Benin)/British Airways (Lagos MM1)

December 2021 – Present

Position: AVSEC Personnel

- Promptly respond to customer enquiries in person or other means necessary.
- Quick and efficient handling of customers boarding and profiling process.
- Ensuring the general confidentiality of sensitive information, and security of company's property.
- Contributed to Increased OTP (On-Time-Performance), as well as the achievement of a Golden Plaque awards – These fits, being the KPIs of excellence in these respective organizations.

Monark Oil, Awka, Anambra.

2018

Position: Assistant Manager

- Ensuring maximum accountability, in the deposition of fuel, without THEFT.
- Charged with the responsibility of examining new recruits.
- Invested with assisting capacity to the Manager, to quickly resolve customer complaints with the appropriate action.

EDUCATION

B.Sc, Business Administration

2021

- **2:1, Second Class Honours, Upper Division**

Nnamdi Azikiwe University, Awka.

ND, Banking and finance

2016

- **Upper Credits**

Auchi Polytechnic, Auch.

CERTIFICATION/TRAINING

Basic Computer training (with a corresponding proficiency in MS office suit)
Artificial Intelligence (AI) compliant.

2013

SKILLS AND INTERESTS

- **Project Management**
- Excellent organisational skills
- Highly Proficient in Computer applications; and above all, I see learning as progressive
- **Good Problem Solving Skills**
- Stakeholder Management
- **Good Writing Skills, and articulate**
- **Interest:** Education, **Faith**, Camping and Hiking.

REFEREES

Available on request