

Paul Okuku

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Profile Summary

Experienced and highly skilled ICT Officer with a background in IT education, network administration, and security implementation. Adept at managing IT infrastructure, providing technical support, and developing and delivering IT training programs. Proven ability to implement advanced security measures and troubleshoot complex technical issues.

Key Competencies & Skills

- IT Infrastructure Management
- Computer Hardware ((Setup, Manage, Troubleshoot, and Fix)
- Network Administration (Setup, Manage, Troubleshoot, and Fix)
- Technical Support and Troubleshooting
- IT Training and Courseware Development
- Email Application Support (Outlook, Office 365)
- Operating Systems (Windows, Macintosh, Linux)
- Software Application Implementation
- Cloud Computing and Cloud-Based Solutions
- Data Backup and Recovery
- IT Policy Development
- Vendor Management
- Excellent Communication and Interpersonal Skills

Professional Experience

IT Solutions Trainer and Courseware Developer

IIHT Technologies

September 2019 – October 2020

- Managed on-premise and cloud-based IT infrastructure and services.
- Developed and trained courses on IC3, CompTIA A+ & N+, MSCA 2012/ 2016, Ethical Hacking Workshops & Seminars.
- Coordinated with businesses for partnerships and solutions.
- Created, organized, and presented instructional materials for IT courses.
- Conducted class evaluations and participated in program and curriculum review.

IT Technologist & Deputy Rector

Homik Engineering Limited

January 2018 – March 2018

- Setup, configured, and maintained software applications and hardware devices.
- Installed and maintained all client and server-based software.
- Provided technical support assistance for internet, emails, and PC-related issues.
- Ensured efficient training facilities by maintaining the Information and Communication Technology Laboratory.
- Represented the Managing Director in industry meetings and conferences.

IT Administrator – Lagos Region/ Support IT Engineer

Makasa Sun Nigeria Limited & Duncangrey Nigeria Limited

January 2016 – December 2017

- Set up, maintained, updated, and upgraded Server 2012, Desktop PCs, Laptops, IP Phones, IP printers, and scanners.
- Provided 24/7 technical support services for Microsoft 365 Suite.
- Configured and assigned laptops and mobile phones as working tools for staff.
- Managed software licenses and hardware devices.

- Created and maintained IT policies and procedures.
- Advised on IT solutions and strategies for business growth.

Systems and Network Engineer/ IT Solutions Trainer

NIIT - IDM (International Data Management)

September 2014 – December 2015

- Set up and maintained configurations, and resolved issues for over 500 network-based computers and devices.
- Managed logs and traffic on Servers, Computers, and devices for Customer Care Centres.
- Facilitated CompTIA A+ training and advanced Cisco Inter-networking courses for customers across various industries.
- Provided support for email applications (Outlook 2003 – Office 365) and resolved daily issues.
- Supported international education learning digital tools and software applications.

Education

Post Graduate Diploma in Theology

Redeemed Christian Theological Seminary, Redemption City, Ogun State, Nigeria

August 2026

Post Graduate Diploma in Theology

Remnant Christian Network (RCN) Theological Seminary, Makurdi, Benue State, Nigeria

May 2023

Residential, Commercial and Infrastructure Security Designer and Installer

Delta State Government, Asaba, Delta State, Nigeria

January 2022

BSc. Computer Science

Delta State University, Abraka, Delta State, Nigeria

March 2014

Professional Certifications

Ethical Hacker CEH v10 – Hacker Techniques, Tools and Incident Handling (EC- Council 2020)

Microsoft Azure AZ-900 – Cloud Support Engineer (2020)

CompTIA N+ N10-007 - Network Technician (2014)

CompTIA A+ 220-1101 & 220-1102 (Core Series) - IT Technician (2012)