

Precious Okereke Nnoema

German-Speaking Business Development & Client Operations Specialist

Location: Port Harcourt, Nigeria **Date of Birth:** September 13, 2000 (Age: 26)

International Background: Germany, United States & Nigeria

Work Status: Open to Remote, Hybrid & International Relocation **Hours:** European Working Hours Compatible

Languages: German (Advanced/Professional), English (Fluent/Native)

Executive Profile

Internationally experienced and commercially minded professional with firsthand experience living, studying, and working across Germany, the United States, and Nigeria. Combines advanced German and English communication capabilities with practical experience across client operations, healthcare administration, U.S. immigration and legal support, and cross-border partnership development. Demonstrates a distinctive understanding of European, American, and West African commercial landscapes, establishing high-trust relationships with international stakeholders, corporate clients, and institutional partners. Seeking to leverage strong research, relationship-building, and operational execution capabilities within high-growth energy, infrastructure, healthcare, and international trade sectors.

Core Commercial & Operational Competencies

International Business Relations
Cross-border stakeholder engagement, client prospect research, and market opportunity mapping across US, DACH, and West African regions.

German–English Business Operations
Advanced bilingual correspondence, negotiation support, legal/regulatory documentation, and client communication.

Client Success & Key Account Support
Relationship management, active listening, custom workflow alignment, and consultative problem solving in sensitive settings.

Research & Compliance Administration
Complex legal and immigration case research, structured data management, and strict confidential information governance.

Professional Experience

Customer Service & Client Relations Specialist

Port Harcourt, Nigeria / Remote

- Cultivated positive, long-term relationships with international clients through structured communication, proactive needs analysis, and dedicated solution delivery.
- Responded to client inquiries and operational concerns while maintaining high service standards, discretion, and cross-cultural adaptability.
- Tailored communication approaches to suit diverse corporate cultures, client expectations, and executive backgrounds across German and English-speaking environments.
- Executed client outreach and lead research initiatives to support business expansion and commercial partnership goals.

PROFESSIONAL EXPERIENCE (CONTINUED)

Healthcare & Clinical Operations Assistant Hospital & Clinical Settings — United States & Germany

- Operated within rigorous healthcare environments in both the US and Germany demanding strict procedural compliance, reliability, and structured workflow coordination.
- Facilitated sensitive communications between medical staff, patients, administrative departments, and external institutions in high-volume settings.
- Maintained patient record systems, digital documentation, and operational reports in adherence to strict confidentiality guidelines (HIPAA and GDPR standards).
- Demonstrated professional composure, empathy, and active problem solving when handling complex, detail-sensitive situational challenges.

Immigration & Legal Documentation Coordinator Legal & Advisory Support — United States

- Managed complex U.S. immigration documentation, case tracking, and compliance procedures for international applicants while residing in the United States.
- Researched multifaceted legal and regulatory guidelines, assembling accurate case files and structured administrative briefs for cross-border submissions.
- Communicated intricate multi-step legal processes clearly to individuals from non-English speaking and diverse cultural backgrounds.
- Exercised absolute discretion and data security protocols while handling highly sensitive personal, legal, and financial records.

INTERNATIONAL VALUE PROPOSITION

Multi-Continental Perspective

Living, studying, and working in Germany, the United States, and Nigeria provides an exceptional tri-continental bridge for multinational corporations operating between Europe, the US, and West Africa.

Analytical Research & Adaptability

Proven track record of adapting quickly to diverse international working environments, mastering complex legal/healthcare regulations, and executing structured workflows.

EDUCATION & QUALIFICATIONS

Digital Biomedical Science and Technology University Studies — Germany

Interdisciplinary academic foundation combining health sciences, technological applications, and digital systems.

Nursing Studies University Coursework — United States

Substantial university-level study focusing on healthcare management, biology, and patient care operations.

Abitur (German Secondary Education Higher Qualification) Germany

Completed full German secondary academic track qualifying for higher university admission.

College-Level General Education Sophia Learning

Completed higher education coursework in English, Mathematics, History, and Political Science.

TARGET ROLES & FOCUS SECTORS

Business Development Associate

International Partnerships Coordinator

German-Speaking BDR

Commercial Operations Coordinator

Client Success Specialist

Energy & Infrastructure

International Trade

Healthcare & Technology