

TEACHER MALA USMAN

Gumsuri Ward, Monguno, Borno State, Nigeria | DOB: 1994 | 09028511776 | malausman709@gmail.com

PROFESSIONAL SUMMARY

Education and humanitarian support professional with experience in education programming, community engagement, field operations, beneficiary registration, data collection, monitoring, awareness activities, programme documentation, and clinic/reception-centre support. Experienced in supporting children, adult learners, displaced people, and crisis-affected communities in challenging field settings. Has worked with organizations including JRS, CATAI, Norwegian Refugee Council (NRC), Médecins Sans Frontières (MSF), Action Against Hunger (AAH), International Medical Corps (IMC), International Rescue Committee (IRC), Solidarités International (SI), FRAD Foundation, and INTERSOS. Holds a National Certificate in Education (NCE) and is committed to reliable service, teamwork, safeguarding, accountability, and respectful engagement with communities.

CORE SKILLS

Education support and learning facilitation • Education in Emergencies support • Clinic and reception-centre support • Cleaning and sanitation • Patient reception and basic support • Classroom support and attendance records • Community mobilization and engagement • Beneficiary registration and verification • Household surveys and data collection • Field monitoring and activity reporting • Community awareness and outreach • Documentation, filing and record keeping • Basic ICT, data entry and Microsoft Office • Teamwork, communication and problem solving

PROFESSIONAL EXPERIENCE

Nurse Aide – Cholera Response (Triage) | Médecins Sans Frontières (MSF)

4 June – 30 September 2026 | General Hospital, Monguno, Borno State

- Supported triage activities during the cholera response at General Hospital, Monguno.
- Assisted healthcare personnel with patient reception and basic patient support.
- Helped maintain a clean, organized, and safe environment for patients.
- Supported the healthcare team in responding to patients' needs during the cholera response.
- Worked collaboratively with medical staff in an emergency health-response setting.

Education Assistant | JRS

7 January 2022 – 31 December 2025

- Supported the delivery of education activities and day-to-day learning programme implementation.
- Assisted with learner participation, classroom or learning-space organization, and education activity support.
- Worked with education teams and community members to encourage participation and support programme objectives.
- Supported activity records, documentation, and reporting as required.

Community Volunteer Teacher | CATAI

March 2025 – June 2026

- Facilitated community learning and adult literacy sessions and supported learners with basic education activities.
- Helped maintain classroom routines, learner attendance records, and activity documentation.
- Mobilized community members to participate in learning programmes and awareness activities.
- Prepared field updates and supported programme reporting; received a Certificate of Recognition for service.

Learning Facilitator | Norwegian Refugee Council (NRC)

Dates not provided

- Facilitated structured learning sessions for children and community learners.
- Supported safe, inclusive learning environments, classroom organization, and attendance monitoring.
- Engaged parents and community members to encourage learner participation and supported programme reporting.

Enumerator | Action Against Hunger (AAH)

Dates not provided

- Conducted household interviews and community surveys using approved data collection tools.
- Collected information accurately, maintained confidentiality, and supported assessment and registration exercises.

ADDITIONAL PROFESSIONAL EXPERIENCE

Clinic Support Staff | INTERSOS

10 August 2022 – 28 February 2023 | Reception Centre Clinic, Monguno, Borno State

- Supported day-to-day activities at the reception centre clinic in Monguno.
- Assisted with basic clinic support tasks and helped maintain an organized and welcoming environment for people accessing services.

Shop Monitor | International Medical Corps (IMC)

Dates not provided

- Monitored project activities and service delivery, observed implementation, and reported findings.
- Assisted with documentation, accountability processes, and quality improvement activities.

Enumerator | Solidarités International (SI)

Dates not provided

- Supported beneficiary registration, household assessments, and verification of community information.

- Assisted field teams with data management and accurate reporting from field locations.

EORE Community Volunteer | FRAD Foundation

Dates not provided

- Delivered community awareness on explosive ordnance risks and supported outreach activities.
- Collected community feedback and documented field observations.

Reproductive Health Community Volunteer | International Rescue Committee (IRC)

2018 – 2020

- Conducted community awareness sessions, mobilized participants for outreach, and shared basic information.
- Provided basic referral support and assisted with community engagement activities.

EDUCATION

National Certificate in Education (NCE) — National Teachers Institute (NTI) | 2019–2022

Senior Secondary School Certificate (SSCE) — Senior Science Secondary School, Monguno | 2015–2018

Primary School Certificate — Central Primary School | 2000–2006

CERTIFICATIONS

- Teachers Registration Council of Nigeria (TRCN) Certificate
- Certificate of Recognition – CATAI
- ICT Certificate – ICT Center, Monguno

LANGUAGES

Kanuri: Fluent (mother tongue) | Hausa: Fluent | English: Good working proficiency

ADDITIONAL INFORMATION

Open to opportunities in education, humanitarian response, administration, customer-facing and operational roles. Willing to relocate anywhere in Nigeria for a suitable opportunity. References available upon request.

PROFESSIONAL REFERENCES

1. Ibrahim Maina — Norwegian Refugee Council (NRC), Monguno Office

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2. Yazid Abubakar Suleiman — Education Lead, CATAI

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