

RAHEEM QUADRI OYINLOLA

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PROFESSIONAL PROFILE

Finance graduate and banking professional with experience in teller operations, customer service, account opening, customer acquisition, and banking sales. Experienced in processing customer transactions accurately, handling customer enquiries, maintaining proper documentation, and delivering efficient service in a fast paced banking environment. Demonstrates strong attention to detail, integrity, communication skills, and a commitment to providing excellent customer service while adhering to banking procedures and compliance requirements.

CORE COMPETENCIES

- Teller Operations
- Cash & Transaction Processing
- Customer Service
- Account Opening & Onboarding
- Transaction Accuracy
- Banking Operations
- Customer Relationship Management
- Compliance & Documentation

PROFESSIONAL EXPERIENCE

Customer Acquisition & Sales

Keystone Bank | July 2026 – Present

- Engage prospective and existing customers to understand their needs and provide appropriate banking solutions.

- Support account opening and customer onboarding while ensuring accurate documentation.
- Build and maintain customer relationships through responsive and professional service.
- Promote relevant banking products and services based on customer needs.
- Support deposit mobilisation and other branch business objectives.

Bank Teller & Customer Service Representative

Lotus Bank | March 2026 – June 2026

- Processed customer transactions accurately and efficiently in line with established banking procedures.
- Handled customer deposits, withdrawals, transfers, and other routine banking transactions.
- Attended to customer enquiries and resolved service issues promptly and professionally.
- Maintained accurate transaction records and supporting documentation.
- Adhered to operational controls, compliance requirements, and cash handling procedures.
- Supported customers with relevant banking products and digital banking channels.

Marketing Associate

Kainiu Investment Limited | March 2025 – December 2025

- Supported customer engagement and marketing activities aimed at promoting business growth.
- Conducted market research and gathered customer insights to support business decisions.
- Assisted with promotional activities and maintained professional relationships with prospective customers.
- Prepared reports and supported day to day administrative activities.

National Youth Service Corps (NYSC)

Queen Maris Group of Schools | February 2024 – January 2025

- Maintained records and supported administrative activities with accuracy and attention to detail.
- Demonstrated strong communication, organisation, and interpersonal skills while working with staff and stakeholders.

Realtor

Adron Homes & Properties | 2018

- Engaged prospective clients, identified their needs, and provided suitable property options.
 - Maintained professional client relationships throughout the sales process.
 - Supported property marketing and client engagement activities.
 - Negotiated with clients while maintaining professionalism and customer satisfaction.
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EDUCATION

Bachelor of Science (B.Sc.) in Finance

Federal University Oye-Ekiti | 2023

Joint Universities Preliminary Examinations Board (JUPEB)

Management Science

TECHNICAL SKILLS

- Microsoft Office Suite
 - T24 Banking Application
 - Digital Banking Platforms
 - Customer Relationship Management (CRM) Systems
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CERTIFICATIONS

- Digital Banking & FinTech Certification (*In View*)
- Microsoft Office Specialist (MOS) Certification (*In View*)