

BOLUWATIFE ONIIYIKU

CONTACT

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SKILLS

- Customer service
- Active listening
- Time management
- Data entry
- Problem-solving
- Critical thinking

PROFESSIONAL SUMMARY

Dynamic Customer Service Representative at Raffle Lottery Investment, skilled in problem-solving and active listening. Proven ability to foster customer loyalty through exceptional communication and relationship-building. Adept at managing inquiries efficiently, enhancing customer satisfaction, and utilizing data entry skills to streamline processes. Passionate about delivering outstanding service and creating positive experiences.

EXPERIENCE

July 2024 - Present

Customer Service Representative

Raffle lottery investment , Ogba, Lagos

- Handled customer complaints and inquiries in a courteous and efficient manner.
- Demonstrated excellent communication skills, both verbal and written, in order to effectively interact with customers.
- Developed strong customer relationships and loyalty through effective communication.

EDUCATION

Hnd in Microbiology

Ogun state institute of technology , Ogun state