

TINUOSHO GANIYAT OYINDAMOLA

Tinuoshooyindamola@gmail.com | 18, Wuraola Street, Alagbado, Lagos State | +2347026817604

PROFILE INFO

I'm passionate about learning, personal development, and making meaningful contributions in a professional environment. A motivated and dependable graduate with strong communication, organizational, and interpersonal skills. Committed to delivering excellent service, working effectively in teams, and contributing to the growth and success of an organization.

EDUCATION

THE FEDERAL POLYTECHNIC, ILARO 2022 – 2024

HND Mass Communication

THE FEDERAL POLYTECHNIC, ILARO 2019 – 2021

ND Mass Communication

WORK EXPERIENCE

Outcess Solutions Nigeria Limited 2025 – 2026

Customer Service Representative

- Handled daily customer calls, enquiries, and complaints professionally.
- Responded to customers' complaints or enquiries.
- Provided information about products or services.
- Escalated serious issues to supervisors.
- Maintained good communication with clients.
- Delivered excellent customer service while meeting performance targets.

Fareast Mercantile Nigeria Limited 2021 – 2022

Bin Card Officer / Warehouse Assistant

- Maintained accurate bin card records for warehouse inventory, ensuring proper documentation of stock movement.
- Assisted with stock counting and inventory reconciliation to ensure physical stock matched recorded quantities.
- Ensured proper organization and storage of goods within the warehouse to improve efficiency.

SKILLS

- Excellent Communication & Interpersonal skills
- Customer Service & Relationship Management
- Problem Solving & Conflict Resolution
- Time Management & Attention to Detail
- Organizational skills
- Adaptability

LANGUAGES

English (Fluent), **Yoruba** (Fluent)

| REFERENCE

References available upon request.