

JOHN AMEH FRANCIS

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CAREER OBJECTIVES:

To leverage my skills/experiences in the industry to contribute positively to a dynamic team, while continuously striving for personal and professional growth within a progressive organization.

PROFILE:

Hardworking, self-motivated professional with 3+ years of exceptional hospitality & food industry experiences, customer care representative roles, working in a wide range of fast-paced restaurant, event catering, fine dining restaurant and hotel food and beverage department. Also known for providing exceptional customer service & efficient time management, equipped with a track record of success in meeting/outperforming each customer's needs and expectations in a warm, sincere and friendly manner.

EDUCATION:

Big Time Computer Institute, Masaka	2024-2025
Josiah Memorial College, Masaka	2020-2023
Government Secondary School, Gwandara	2014-2019
Nasara Private School, gidan waya	2008-2014

WORK EXPERIENCES:

Grill City Restaurant, Guzape

Post Held: Customer Service Representative/Call Agent

Rjay's Restaurant, Garki

Post Held: Waiter

Ama's Food and Bites, Durumi 3

Post Held: Waiter

D & G Lounge and Night Club, Maraba

post held: Waiter

Checkpoint Restaurant and Lounge, Wuse II

post held: Waiter

N.K. Stores Nig. LTD, Dutse Alhaji

Post Held: Sales Representative/Cashier/Customer service Representative

Mab Global Homes, Gwarimpa

Post Held: House keeper

Kings Guard Nigeria Limited, Wuye

Post Held: Security Guard

SKILLS:

Communication

Computer Appreciation

Time Management

Customer Service

Quick Learner

Team Work

Conflict Resolution

Doings

HOBBIES:

Sports

Reading

Research

Meeting New People

Photography

Learning new things

REFEREES:

Reference will be provided upon request